

| Service | Total Year to Date | | | August 2012 | | |
|--|----------------------------|-------------------------|-----------------|----------------------------|-------------------------|-----------------|
| | Total Non Conforming Value | Total Transaction Value | % Non Compliant | Total Non Conforming Value | Total Transaction Value | % Non Compliant |
| Asset Management Service | 82,721.20 | 2,357,515.19 | 4% | £893.11 | £422,034.99 | 0% |
| HR, Legal and Performance Improvement | 89,162.46 | 2,102,437.89 | 4% | £13,205.19 | £357,705.53 | 4% |
| Community Housing & Regeneration | 33,288.69 | 1,278,665.49 | 3% | £8,437.60 | £279,239.26 | 3% |
| HIDS AND Community Safety | 3,824.90 | 1,001,652.20 | 0% | £836.08 | £95,647.92 | 1% |
| City Development and Culture Services | 196,046.41 | 2,403,451.51 | 8% | £66,599.45 | £411,184.67 | 16% |
| Customer Community and Democratic Services | 63,176.30 | 353,242.88 | 18% | £1,384.19 | £47,253.66 | 3% |
| Education | 685,777.49 | 6,816,950.75 | 10% | £8,135.00 | £2,109,269.43 | 0% |
| Financial Services | 21,387.75 | 3,126,464.48 | 1% | £2,832.61 | £242,233.29 | 1% |
| Information Services | 341,094.94 | 2,881,938.64 | 12% | £30,639.63 | £427,236.80 | 7% |
| Housing Management | 674,169.44 | 18,848,052.69 | 4% | £89,318.54 | £3,637,460.72 | 2% |
| Planning | 0.00 | 47,000.67 | 0% | £0.00 | £12,039.14 | 0% |
| Port | 26,113.69 | 1,194,996.03 | 0% | £26,113.69 | £1,194,996.03 | 2% |
| Revenues and Benefits | 0.00 | 109,666.51 | 0% | £0.00 | £28,283.79 | 0% |
| Childrens Social Care | 197,142.97 | 1,500,318.34 | 13% | £51,850.49 | £387,582.31 | 13% |
| Social Care | 67,051.72 | 3,879,275.18 | 2% | £27,215.72 | £595,012.90 | 5% |
| Swift Interface *5 | 0.00 | 10,059,458.01 | 0% | £0.00 | £2,029,095.92 | 0% |
| Transport and Street Management | 68,226.75 | 8,325,912.73 | 1% | £20,175.60 | £1,038,461.34 | 2% |
| Other (Insurance Accounts) | 5,412.15 | 53,937.20 | 10% | £663.81 | £663.81 | 0% |
| | | | | | | |
| Grand Total | £ 2,554,596.86 | £ 66,340,936.39 | 4% | £348,300.71 | £13,315,401.51 | 3% |